

Omaha - MACCH Emergency Rental Assistance Program



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Eligibility

- You are a renter with a current residential lease or rental agreement and your name is on the lease or rental agreement.
- Live in the city limits of Omaha.
- You are a United States citizen or legal resident alien.
- Your household is at or below 80% of Area Median Income for the Omaha metropolitan area.



Eligibility

- At least one person in the applicant's household must demonstrate financial loss from COVID-19 including receiving or be a recipient of unemployment or a reduction in household income, significant costs or financial hardship due to COVID-19.
- AND a risk of homelessness or housing instability.



What does it mean to be financially impacted by COVID-19?

EXAMPLES

- Unemployed, laid off
- Employer closed their business or cut your hours
- Unable to work because you were sick or caring for someone else
- Unable to work because you had to provide distance learning to children
- Lost access to childcare
- Increased household costs due to children being home during the day, remote work, etc.
- Increased medical costs or bills due to COVID-19

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What does it mean to be at risk of homelessness or have housing instability?

EXAMPLES

- You have a past due rent or utility notice
- You have an eviction notice, an eviction court date, a notice to quit, or some other type of notice that you have to leave your home.
- You have unsafe living conditions such as environmental conditions, a dangerous situation, or other types of risk.

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What Type of Assistance Can I Apply For?



Past Due & Future Rent

We can help you with past due rent and up to 3 months of future rent for a total of 12 months of rent. Based on need and fund availability, we may provide an additional 3 months of rent to help keep your housing stable.

Past Due Utilities

We can help you with past due utilities for electric, gas, water, sewer, trash, and associated late fees. We are working closely with OPPD and MUD to let them know quickly when your assistance has been approved.

Past Due Internet OR Cellular Data

We can help with these costs if you use your internet for distance learning, remote work, telehealth, or accessing public/governmental services.

We can't help with other telephone costs or the phone portion of your cell phone bill.

I am a tenant (renter). How do I apply?

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Go to our website,
www.macchconnect.org & Click
"Check My Address"

Visit our website and click on the "Check My
Address" button.

Click on the Link

If your address is in the Omaha city limits, the link
will pop up. Make sure you have allowed pop ups.
This link will take you to the first part of the
application.

This address is located within

Omaha

[Click Here](#) to submit an application for ERAP
assistance

Complete the Form

Complete Omaha - MACCH Emergency Rent
Assistance Application.

Omaha - MACCH Emergency Rent Assistance Application ^{*Required}

You must complete this form in its entirety and click Submit at the end of form to save your information. If you need assistance, please call 2-1-1 on Monday through Friday 8:00am – 7:00pm or Saturday 8:00am – Noon. Or text "Omaha ERAP" to 898211.

Who is completing this form?*

- I am the person seeking assistance
- I am completing the form on behalf of a person seeking assistance
- I am a Call Center Employee
- I am an ERAP Provider



Then What?

Set up your Portal

If you appear to be eligible based on the first part of your application, you will receive an email invitation within 2 business days to set up your Portal. Be sure to bookmark the website for the Portal and save your password.

Complete the Rest of Your Application in the Portal

Complete each document that is included in the Connect Portal. You will also need to upload documents which are described on the next page.

Tell Your Property Owner (Landlord) or Property Manager

Your property owner will also have to complete their portion of the application before it will be reviewed for final approval or denial. You will need to have your property owners email and phone number for your application. After you submit your application, your property owner will receive an email with instructions.



Types of Documents You Will Need to Upload

- Signed lease or rental agreement
- Unemployment letter, lay off letter, or letter/email from your employer
- Other documents showing financial need
- Proof of current income for everyone age 18+ living in your household such as:
 - W2 or 1099 for 2020
 - IRS Form 1040 for 2020
 - Two months of paystubs
 - Unemployment Claim
- Overdue rent statement or letter from your property owner showing what is due, including the months owed and late fees
- Eviction Notice, Notice to Quit
- Overdue utility statement showing the address on the lease and the name of the account holder

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If you don't have some of these documents you can attest to some things. If you have problems uploading documents, the assigned specialist can help you.



IF WE NEED MORE INFORMATION FROM YOU OR YOUR PROPERTY OWNER, A SPECIALIST FROM MACCH OR ONE OF OUR SUB-CONTRACTORS WILL REACH OUT TO YOU.

You will receive an email when your full application has been reviewed and either approved or denied.





Beginning April 5th

You can call United Way 2-1-1 for general questions about the Omaha - MACCH Emergency Rental Assistance Program. Dedicated ERAP community resource specialists can answer your questions.

Beginning April 12th

If you don't have internet access, a computer, or a smart phone, United Way 2-1-1 can help you complete the first parts of your application.

After that, a specialist with MACCH or one of our Sub-Contractors will help you with the rest of the process.

Over the Phone Will Take Longer

Please know that completing this process over the phone is likely to take longer. You can also have a friend help you complete the application online. Use the library, or another place with computer access to complete the application.



**Call 2-1-1 for
questions.**

You can find answers to frequently asked questions and other housing related resources on our website.

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